

SAME BENEFITS

MORE PROTECTION

Your new SNAP EBT chip card is coming.
Make sure it reaches you.



WHY AM I GETTING A NEW CARD?

Your new card helps prevent benefit theft and matches modern card technology.



WHAT DO I NEED TO DO NOW?

Your new card will arrive in the mail.
Verify your address:

- Online at CommonHelp.virginia.gov
- By phone at (855) 635-4370
- In person at your local department of social services office



WHEN YOUR CARD ARRIVES:

Activate the card and set a new PIN. Your current card will deactivate **60 days after the new card is issued** or immediately upon activation.

Your new card works like a modern debit or credit card, with tap and insert payment options. For more security and less wear and tear, choose tap to pay.



VIRGINIA DEPARTMENT OF
SOCIAL SERVICES

Scan the QR code to access CommonHelp and verify your address. **Questions?**
Contact your local department of social services or visit VirginiaChipCard.com.

